

# Accessing FACTS Family Portal

FACTS gives you an opportunity to get more involved in your child's academic progress and future success - all via the internet.

FACTS Family Portal is a private and secure parents' portal that allows you to view academic information while protecting it from others. You may view your child's grades, attendance, homework, and conduct as well as school announcements and upcoming events. Finally, Family Portal is the access point for all parent-teacher communication.

Here's how to access our easy-to-use Family Portal:

- In Chrome, Firefox, Safari, or Internet Explorer, go to <https://crd-tx.client.renweb.com/pwr/>
- Click **Create New Family Portal Account**.
- Type your email address and click **Create Account**.
- If you receive an error message, your email doesn't match what's on file. Email [studentservices@crossroadschristianvictoria.com](mailto:studentservices@crossroadschristianvictoria.com) for support.
- An email will be sent which includes a link to create your Family Portal login. *The link is only active for 6 hours.*
- In the email, select the **Click to Create your Family Portal Login** link.
- A web browser displays your **Name** and **FACTS Person ID**.
- Type a **User Name**, **Password**, and **Confirm** your password.



## Change/Create Password

Name	Person ID	User Name	Password	Confirm	
Callie Johnston	11519	<input type="text" value="johnston"/>	<input type="password" value="*****"/>	<input type="password" value="*****"/>	<input type="button" value="Save User Name and/or Password"/>

- Click **Save User Name and/or Password**.  
A message displays at the top of the browser, **“User Name/Password successfully updated.”**

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